

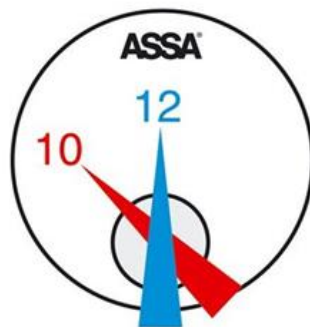
Moving into Amhult 2

Things you need to check:

1. Contact your electricity supplier and notify them of your move (both your grid agreement and household electricity).
2. If you are moving from a city where Göteborg Energi is not the grid supplier, you will need to contact Göteborg Energi to set up your grid agreement.
3. Contact your home insurance provider and inform them about your move.
4. Contact Telia and notify them that you will be moving to us (Telia is the only provider for internet, landline phone, and TV services). You can also decide whether to upgrade your subscription (additional costs from Telia will apply beyond the base package).

Keys and Access Tags

- Key receipts are retained throughout the tenancy period. Additional keys and tags can be ordered for an extra cost.
- Tags grant access to all common areas.
- To lock the door, you must first lift the handle before turning the lock. This engages a safety pin, allowing the door to lock.
- To set the door to service mode for the service key to work, turn the lock to the "ten to" position.



Intercom

- The intercom connects directly to your mobile phone. Press "Answer" and then "#" to open the door.
- If you would like additional people added to the intercom system, please contact us via the case management system.

Information Board

- A Wallpad (screen) is located at each entrance.
- It's important to check it regularly, as essential updates are posted there.
- Emergency numbers and information about the case management system are displayed on the Wallpad.

Fault Reporting and Communication

- Use the case management system for fault reports, parking requests, storage inquiries, and more. A link will be sent to you at the time of your move-in.
- This is your primary communication channel as a tenant. You can also request a callback through the system.

- Phone hours are available on Tuesdays and Thursdays from 10:00 AM to 12:00 PM. The number is displayed on the Wallpad and here: 031 92 38 35.
- For emergencies, call the emergency number: 0709 56 35 28. This number should only be used for urgent issues that cannot wait until the next day, such as water leaks.
- In cases of fire or significant water leakage, call **112**.
- Using the case management system ensures the best handling of your requests.
- Sometimes we send mass emails to our tenants with relevant information. These emails are sent via our property management system, Pondus, from the address noreply@ponduspro.se.
- If your contact information changes, it is important to update us.

Surveillance Cameras

- The entire basement level is under video surveillance for enhanced security.
- If an incident occurs, you can contact us for assistance in resolving the issue.
- Cameras are also installed in the waste disposal room to maintain clean and orderly conditions.

Waste Management - Recycling Room

- It is important to sort your waste correctly and dispose of it in the appropriate bins.
- In the recycling rooms, you can dispose of: residual waste, food waste, cardboard/paperboard, plastic, newspapers, small batteries, and light sources.
- Glass and bulky waste cannot be disposed of in the recycling room. Glass can be recycled at the sorting area in ICA Maxi's parking lot. Bulky waste and other items can be taken to Bulycke Recycling Center.
- During move-in, you may generate a lot of packaging material. This must be taken to the nearest recycling center to avoid overfilling the recycling room.

Parking

- For surface parking, park on **Level 2 of the parking deck**.
- For garage parking, you have a designated spot.
- Visitors can park on **Level 1 of the parking deck**, in the garage below Willys, or at Burger King. Follow the signs for payment instructions.

Temperatures

- The heating system is centrally controlled, aiming for approximately **21°C**, as this is comfortable for most people. The heating system turns off in the summer when outdoor temperatures are around **15°C**, which is sufficient to maintain an indoor temperature of at least 21°C.
- Temperatures may fluctuate slightly above or below this target.
- During summer, apartments naturally become warmer. To keep temperatures down, close blinds and windows during the hottest hours. When it cools down outside, open windows to ventilate the apartment.

Smoke-Free Living

- The entire building is smoke-free to ensure a healthy living environment.
- This policy applies to the apartments, all common areas, balconies, patios, courtyards, and entrances.
- Smokers are asked to smoke outside the property boundaries to avoid disturbing neighbors.